

Granting BellSouth's petition to end regulation of its broadband service will set a dangerous precedent by giving the major telephone companies a stranglehold on the market for high-speed Internet access. They already benefit from a virtual monopoly on basic phone access; let's not take away consumer choices in this arena also. Those of us who prefer to use independent ISPs experience a level of service and support far superior to anything we could hope to get from a huge conglomerate where, typically, there is minimal training, lack of accountability, and no incentive to improve. Small, independent ISPs work hard for customer loyalty and don't deserve to be forced out of business by the industry Goliaths; consumers like myself deserve more and better options rather than fewer and poorer ones.